Making a Telephone topup using a credit / debit card

This is a brief step-by-step guide to topping up your pre-pay telephone account with albox-online.

We are now able to accept payment via Visa or Mastercard with a direct secure connection to Banco Popular.

Throughout this guide we will use the details of a ficticious user John Smith. You should obviously replace any names / card info / etc, with your own details.
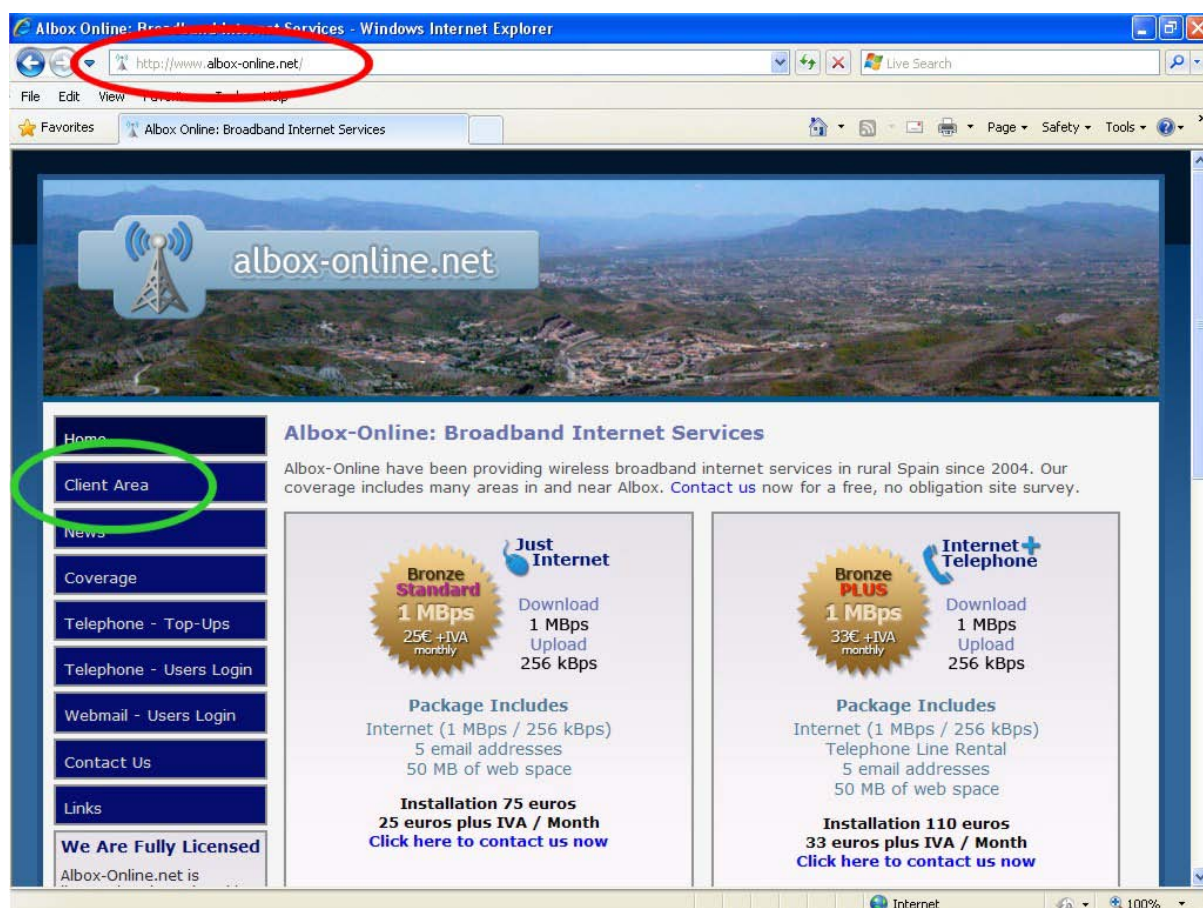
Firstly you will need to go to our website. http://www.albox-online.net

fig 1

You should then click on the button marked "Client Area" (circled in green in fig1 above)
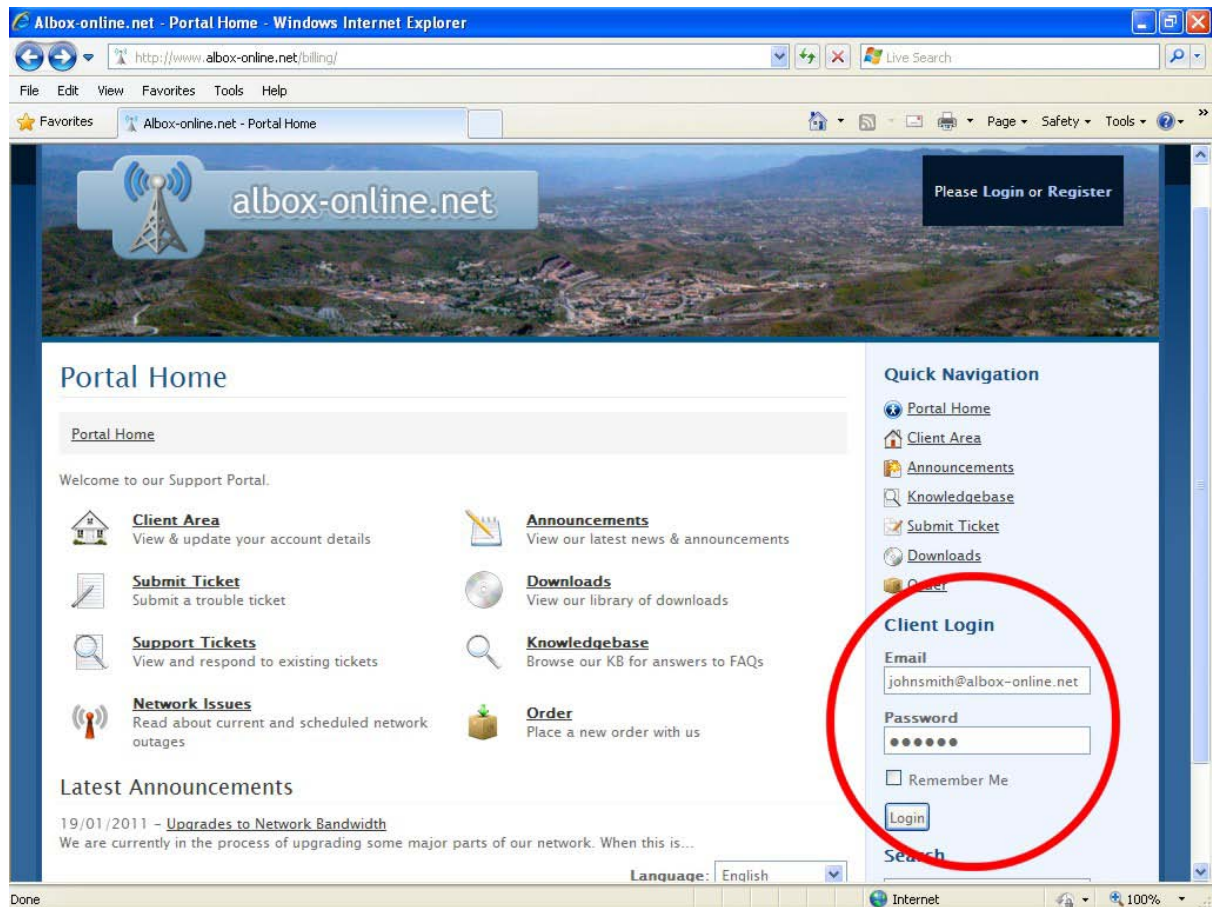
Here you should enter your login details (circled in red in fig2 above), and click "Login".

If you are using your home computer you may also want to put a tick in the "Remember Me" box, to save entering your details next time.
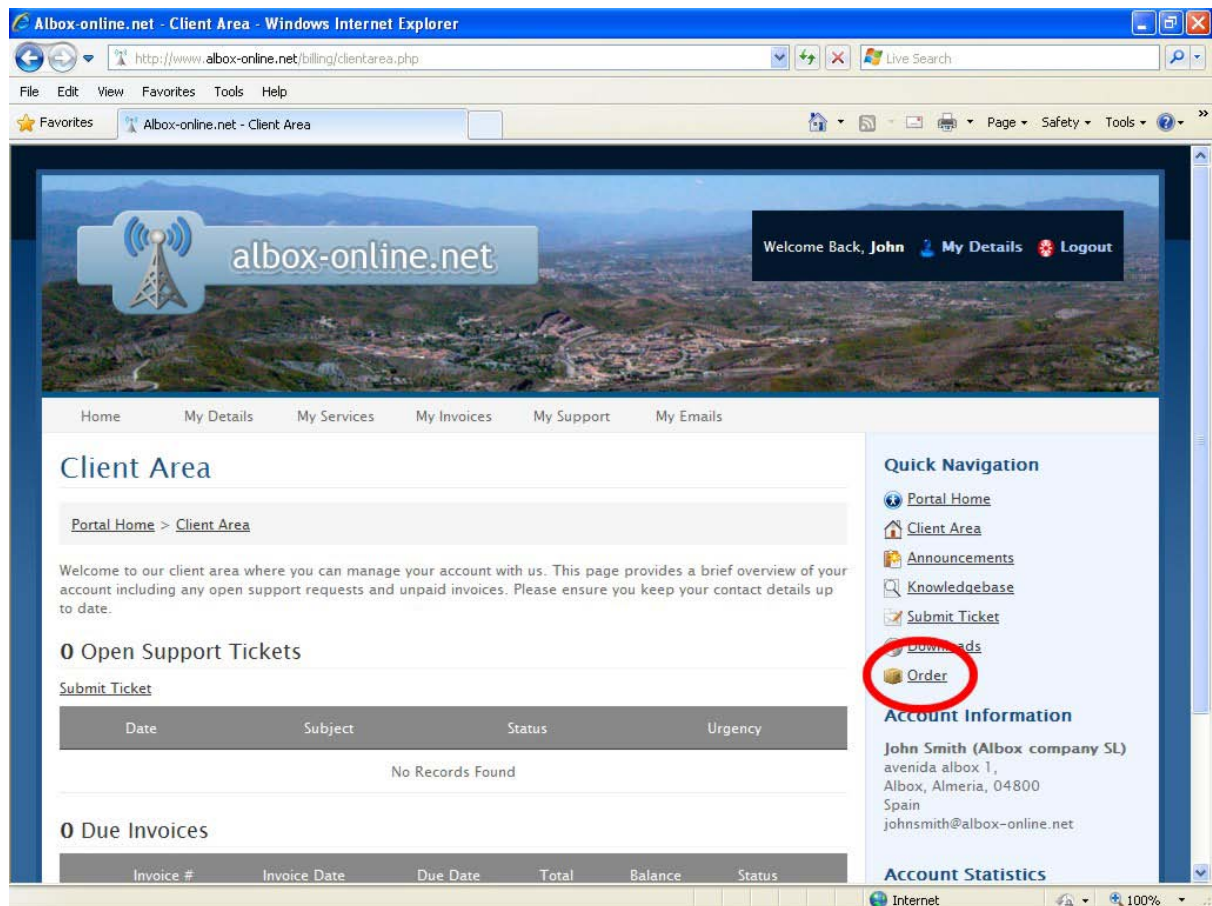
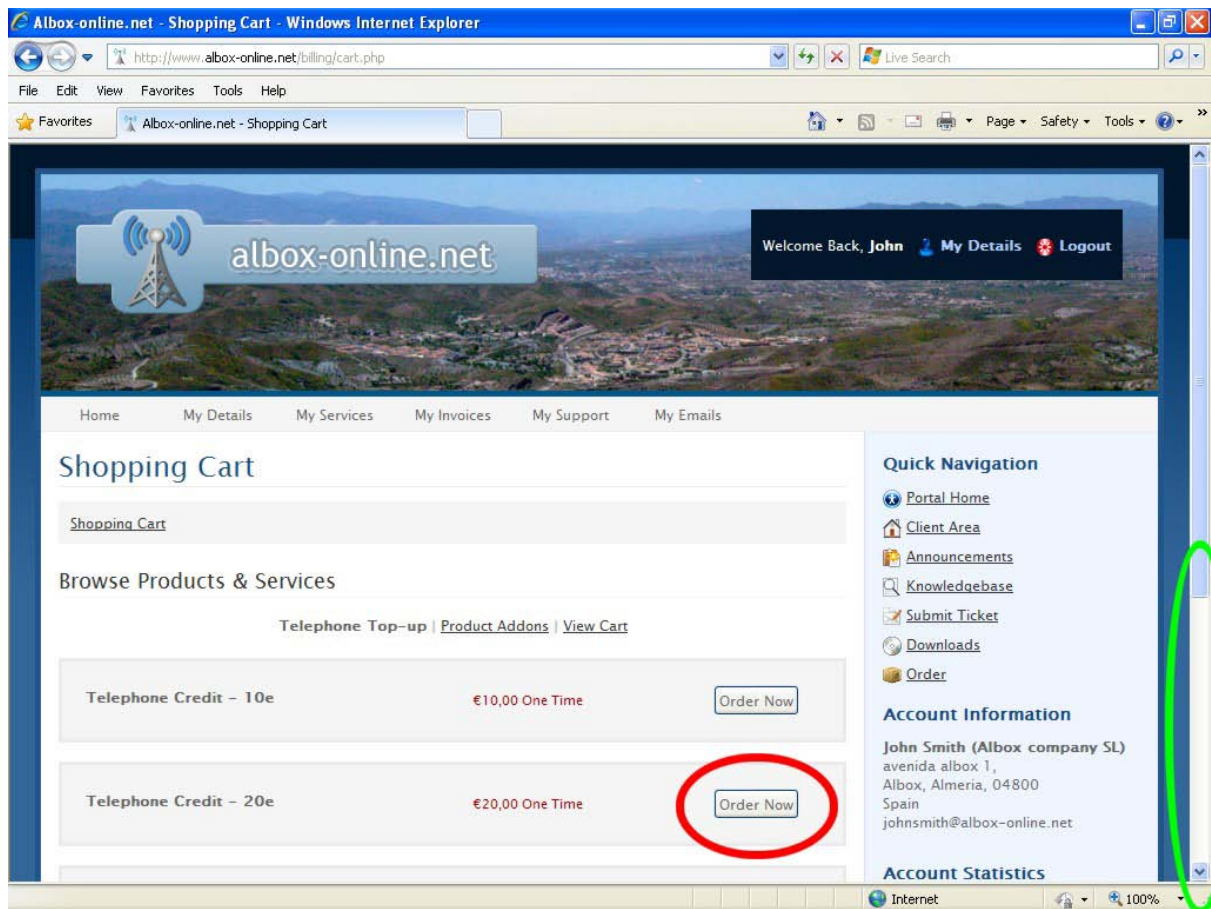Now you should click "Order" (circled in red in fig3 above)

fig4

You will now see a list of topup amounts available from 10e to 50e. Note that in our example you will need to use the scrollbar (circled in green in fig4 above) to move the page down for larger amounts than 20e.

For the purpose of this example we will topup by 20e, so we will click on the "Order Now" button next to "Telephone Credit – 20e" (circled in red in fig4 above)
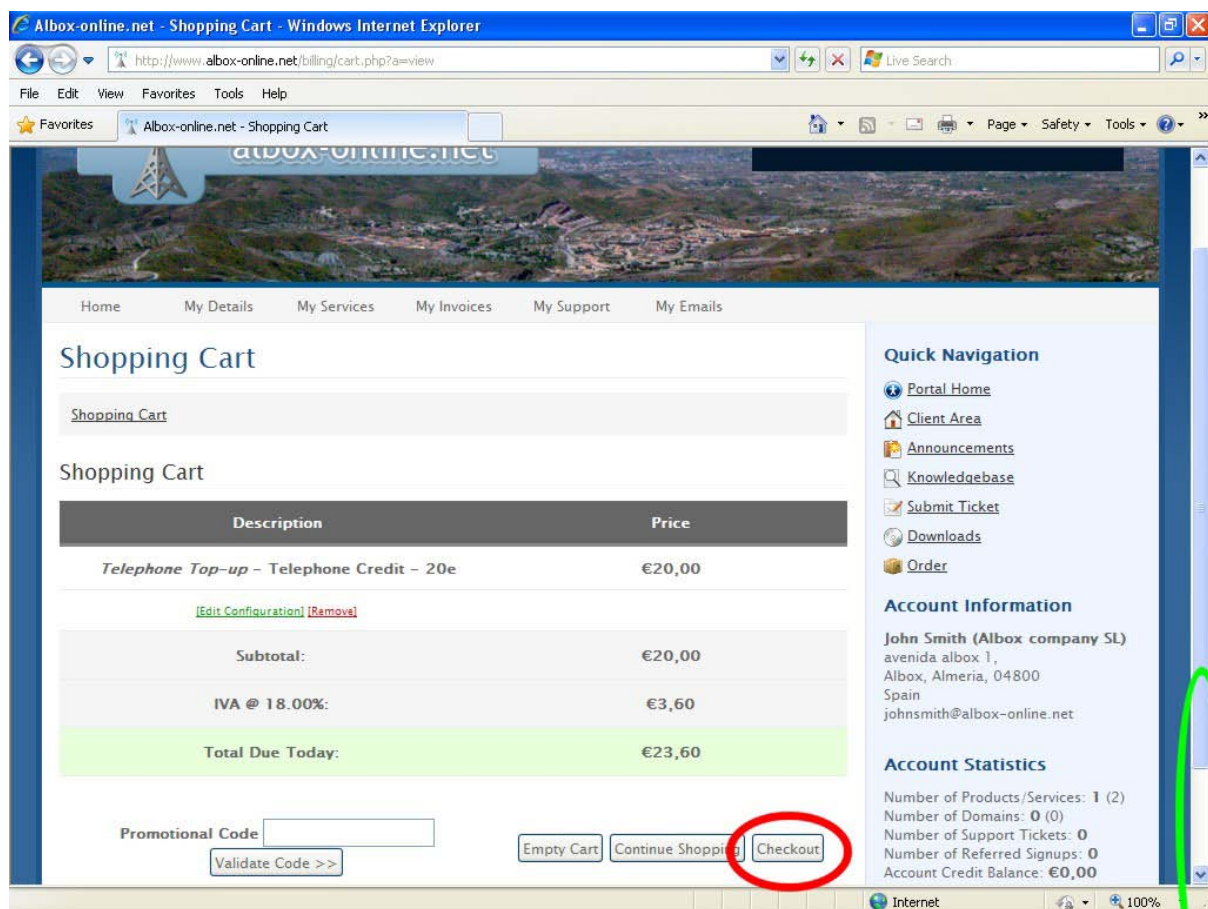
fig5

Please note that in this example I have scrolled down the page to show you the available options using the scrollbar (circled in green in fig5 above).

You should now click the "Checkout" button (circled in red in fig5 above)
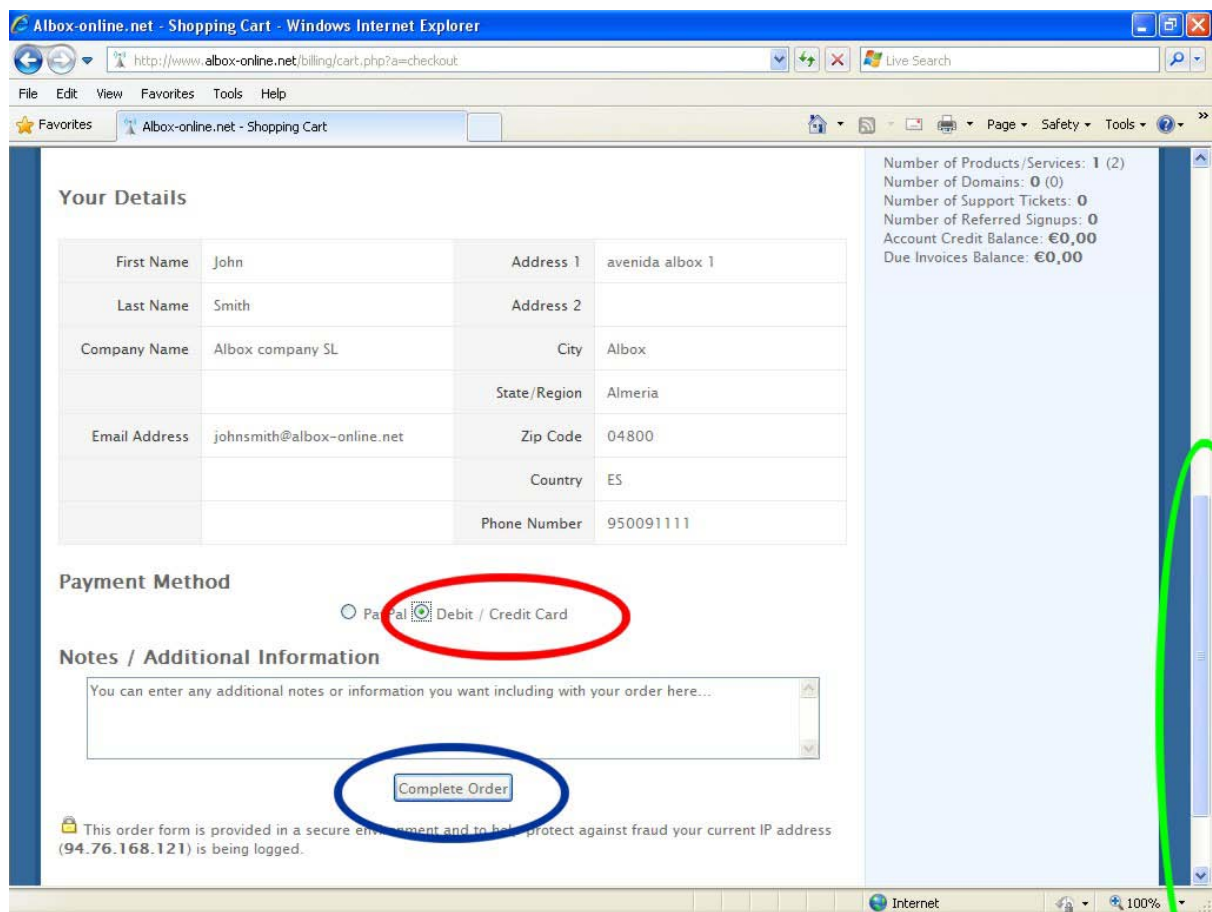
fig6

Again please note that I have scrolled down the page to show the necessary part of the page.

You should now select the radio button "Debit / Credit Card", assuming this is how you want to pay (circled in red in fig6 above)

Then you should continue by clicking the "Complete Order" button (circled in blue in fig6 above)

You will be presented briefly with the following page before being re-directed to the secure bank card processing facility.
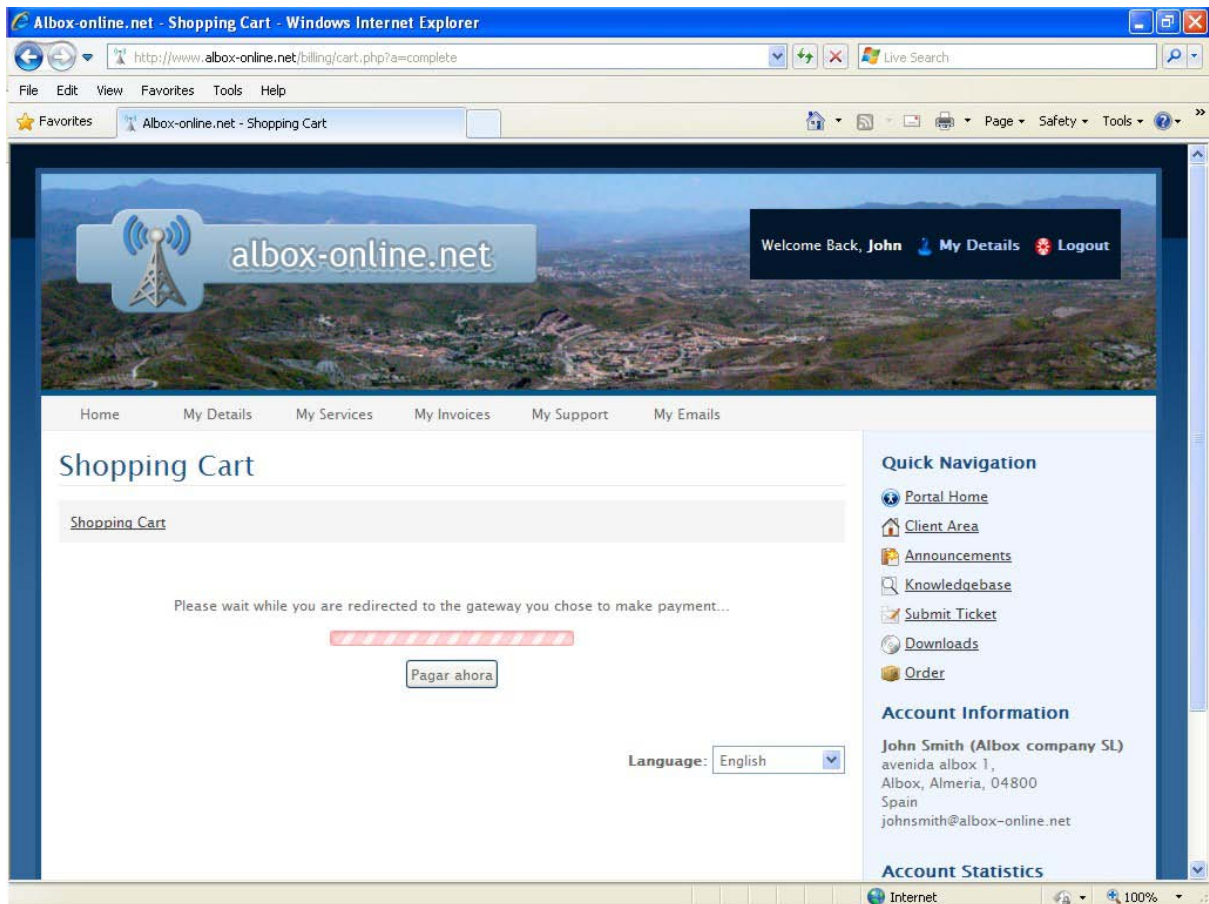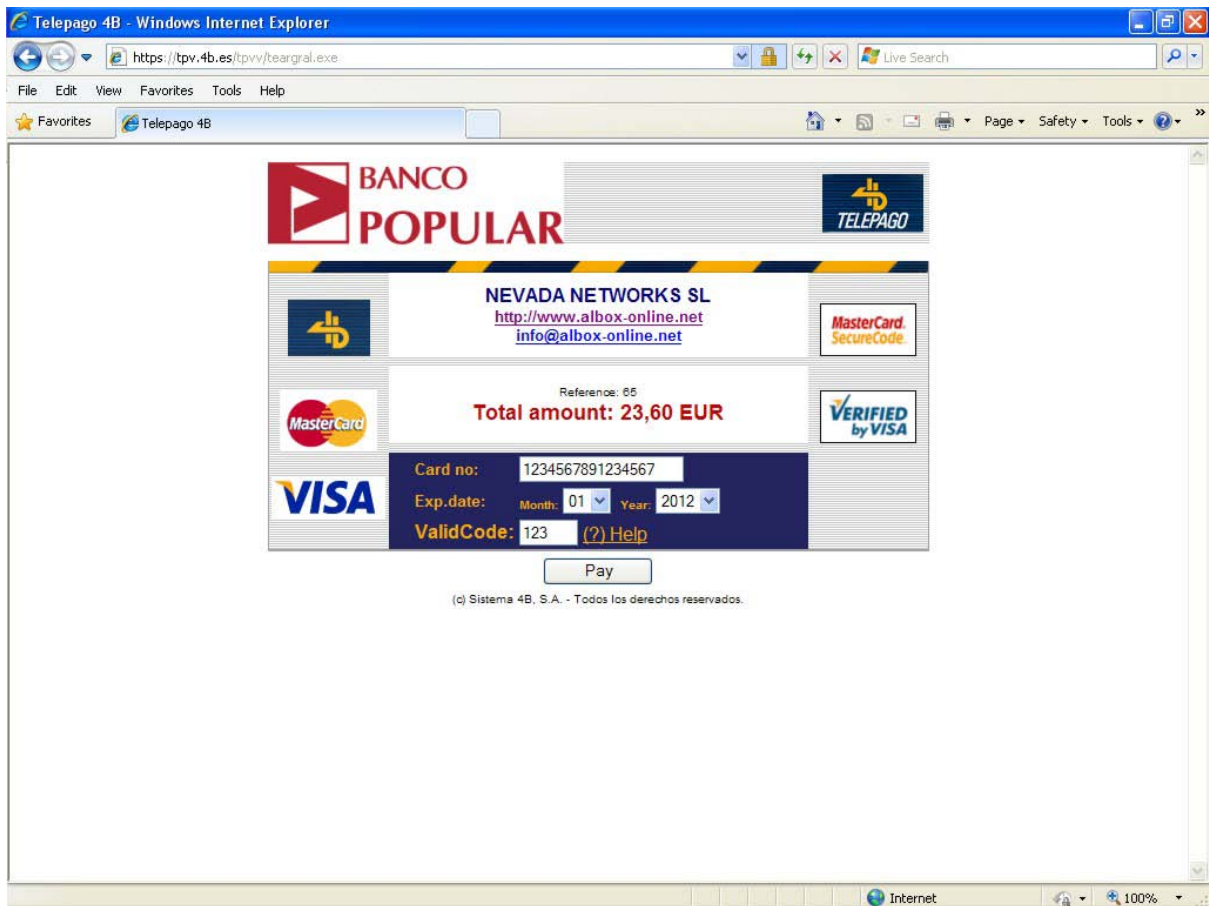

fig7

fig8

Here you should of course enter your card number, expiry date, and the CSV number from the back of your card. You should then click the "Pay" button to continue.
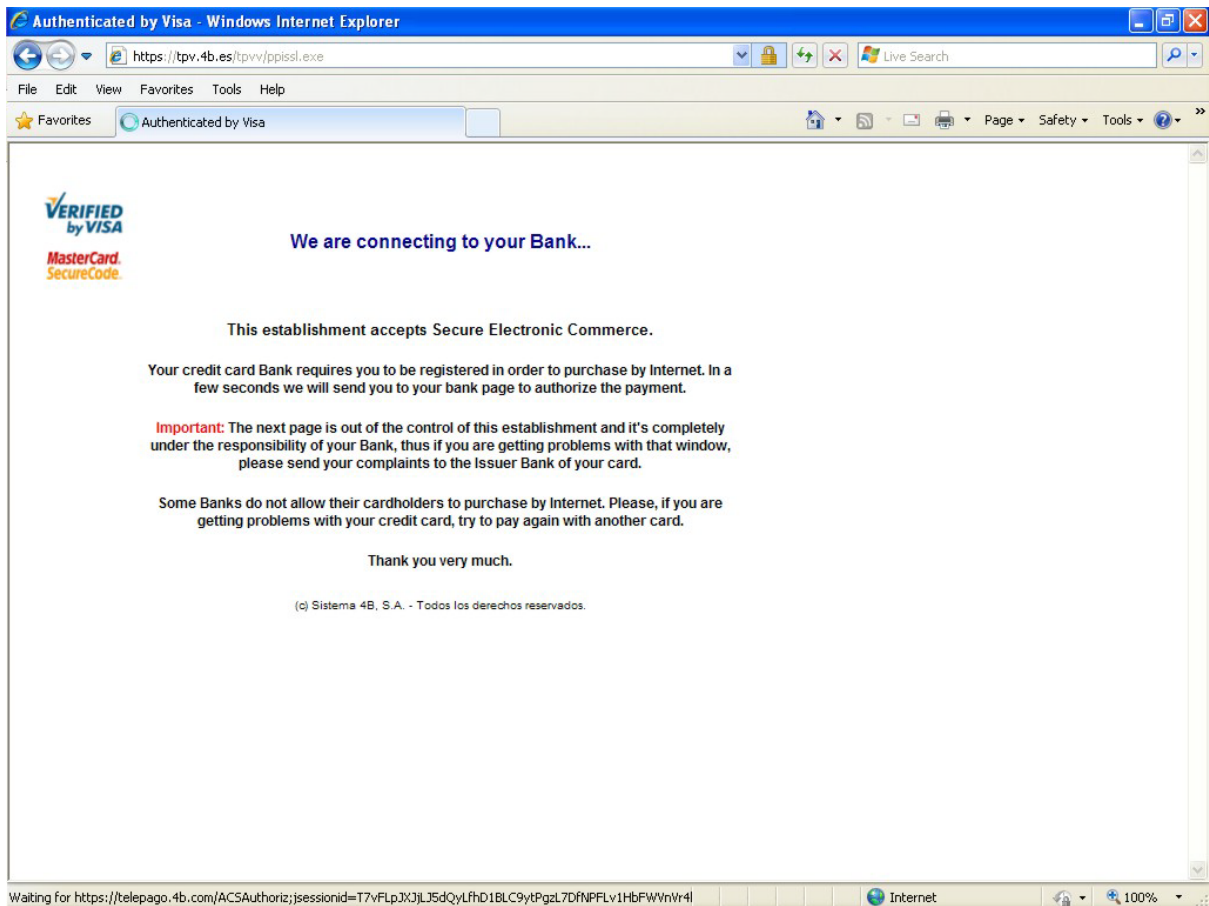
fig9

You may then see the screen above (fig9) briefly whilst a connection is made to the bank secure network.
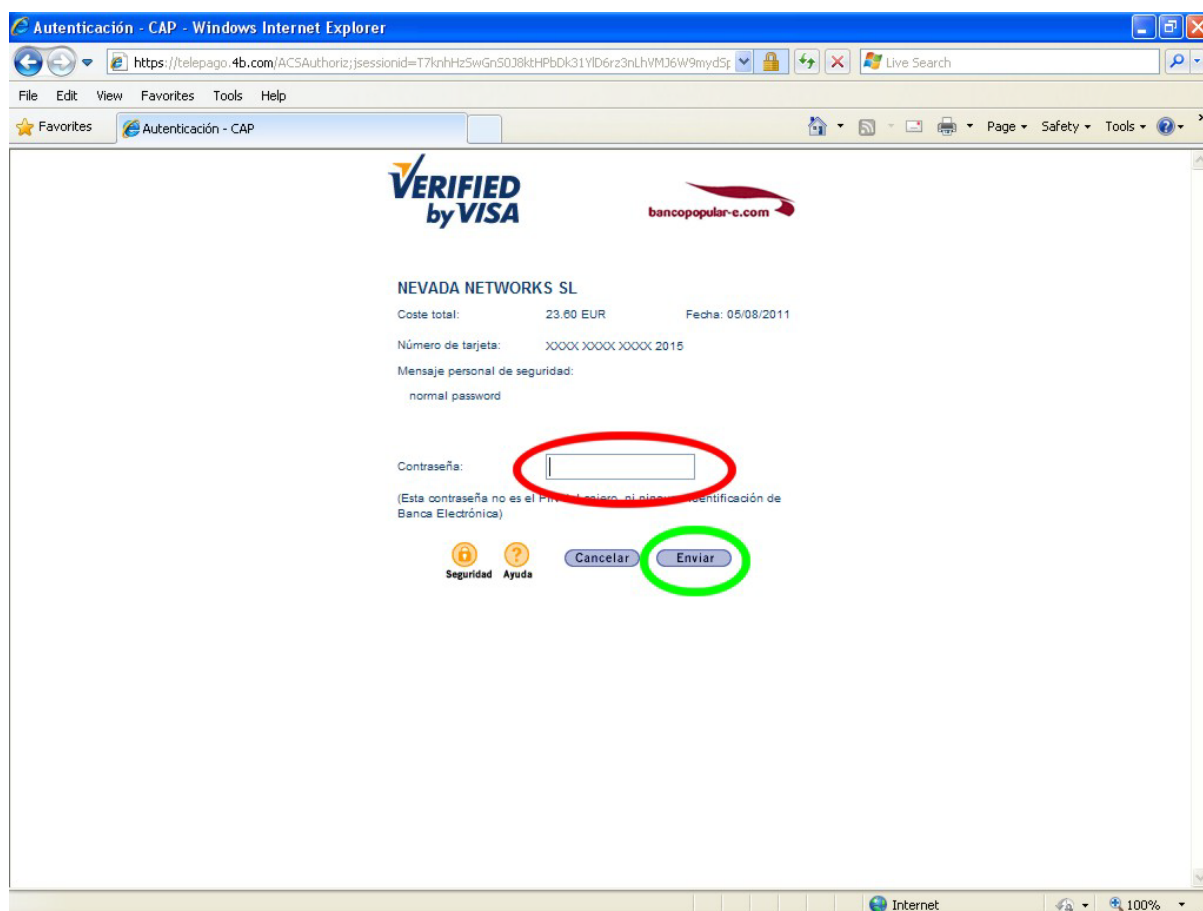
fig10

You may or may not see this screen depending whether you have a secure password set up for online transactions. If you see this and know your password you should enter it in the field marked Contraseña (circled in red in fig10 above), the click "Enviar" (circled in green). If you do not know the password you should contact your bank who can offer advice.

If you do not see this screen, don't worry, please just pass on to the next page.
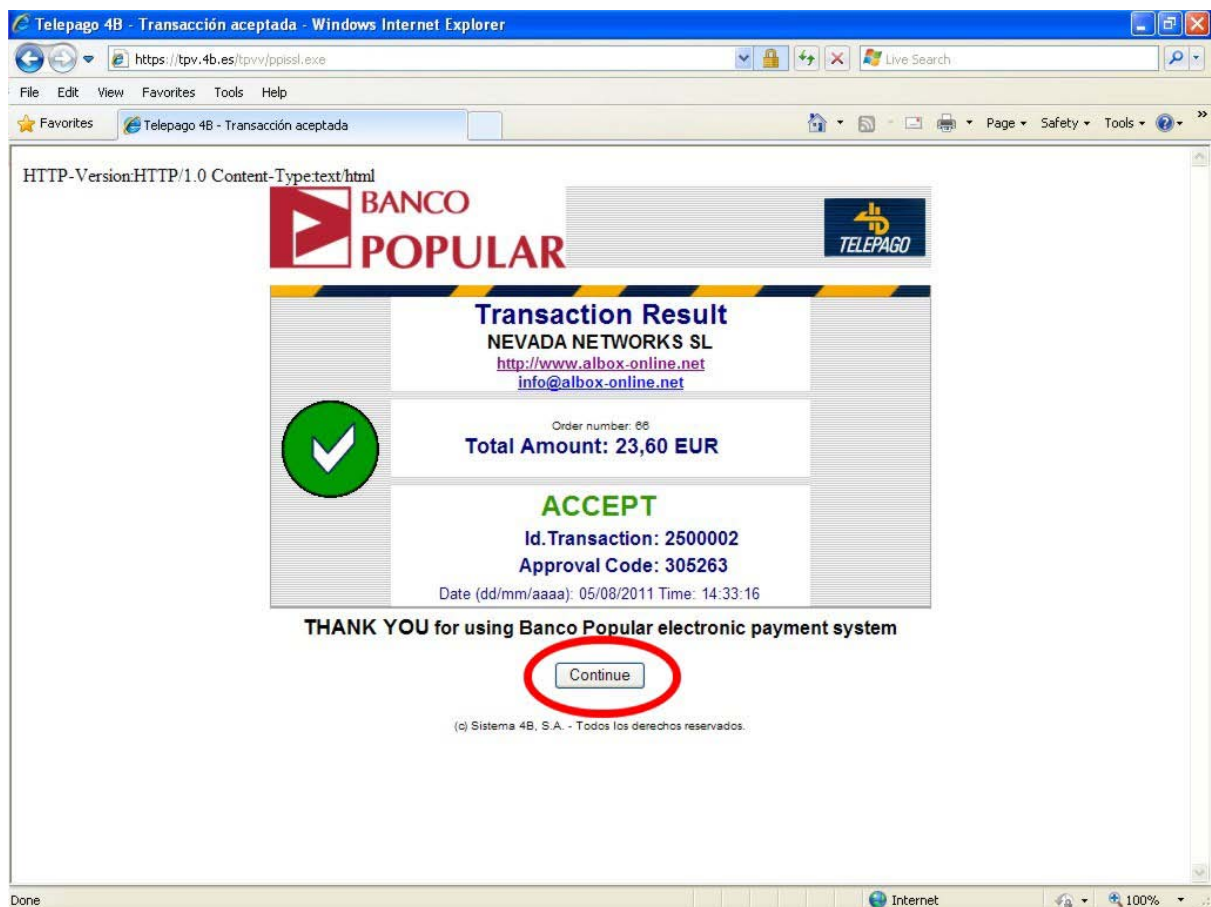
fig11

If all has gone well you should see the page above telling you that your card has been authorised by the bank. It is Very important that you now click the "Continue" button (circled in red in fig11 above) to complete the order process.
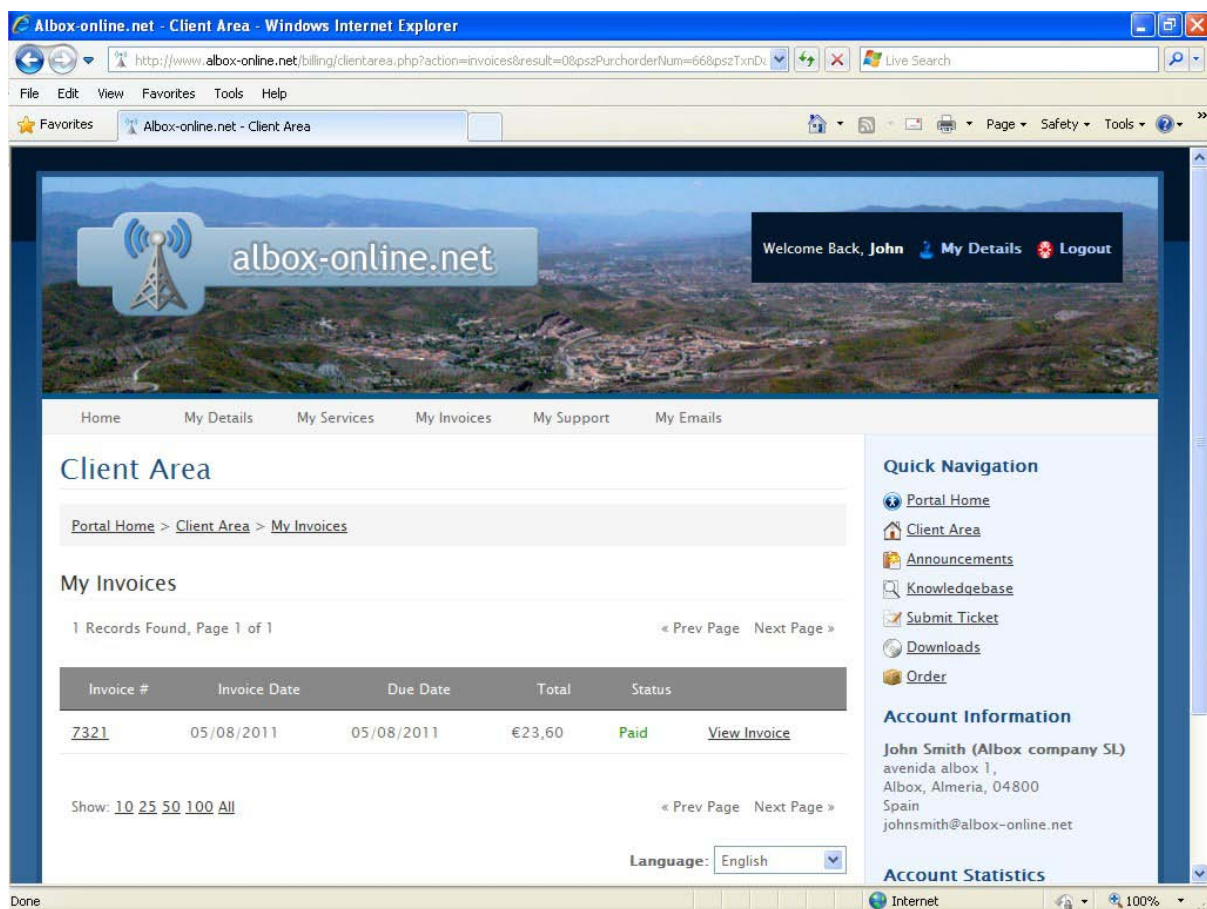
fig12

You can now see that the invoice is shown in the client area, and is marked as paid. Should you wish to you can click on "View Invoice" and print this for your records.

Your telephone topup will now be applied after a very short period.

If you have any questions regarding this guide, please contact us either by email: info@albox-online.net or by telephone: 7237171 (from within our network) or 950 09 11 11 from a normal telephone / mobile.